

Press Release

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For Immediate Release

New Vashon Business Provides Personalized Computer and Technical Services

Roger Fulton and Ben Fulton have been independently providing computer and other technical services to Vashon Islanders for years. Father and son are now teaming together to launch a new business, **Personal Tech Aid**.

What makes Personal Tech Aid different?

Although they will gladly help you with a one-time computer/technical need, they *specialize* in developing ongoing relationships with their clients. Most of their work is performed on-site. They get to know your personal/business computing and technical environment, in order to best meet your needs over time. One of their clients recently wrote, "Prior to Roger, I had three other personal tech assistants, and Roger is outstandingly the best. ... He gives me accurate information about when he will be available to work on a project and he is timely about the work. You will be lucky to have Roger for your personal tech aid!"

Services provided by Personal Tech Aid include:

- Hardware/software recommendations and installation
- Custom-built computers – specializing in gaming machines
- Removal of viruses and other malware
- System cleanup and optimization
- Rebuild operating system and applications from scratch
- Computer to computer data transfer (email, docs, etc.)
- Home network setup and service
- Basic website design
- Basic graphic design / layout
- Scanning – photo and text, including OCR
- Online research
- Proofreading

One of Personal Tech Aid's greatest strengths is providing experienced phone-based service. They can often resolve technical problems right on the phone, which saves their clients the time and expense of an on-site call.

What do Personal Tech Aid's clients say about them?

- "...answers email requests and phone calls at all hours with cheerfulness and undivided attention."
- "...very helpful whether answering a question by telephone or email or by doing house calls."
- "...Ben's explanations can be understood regardless of the listener's computer expertise."
- "...recommend 100% to anyone looking for help with their technology needs."

Give Personal Tech Aid a try...you won't be disappointed. Check their website for new-customer discounts.

Roger Fulton and Ben Fulton
Your Personal Tech Aids

(206) 463-0079 ♦ help@PersonalTechAid.com ♦ www.PersonalTechAid.com

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